



PACS



PACS & GLOBAL (NON-US) PACS



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US PACS (Large & Mid) & CANADIA PACS

## Customers' Top Choice — 7 years in a row

Sectra PACS has again been awarded Best in KLAS for highest customer satisfaction. It is the seventh consecutive year that Sectra has won the prestigious award in the US, and the first time in Canada.

Sectra's Enterprise Imaging portfolio – with Sectra PACS and Sectra VNA at its core, equip healthcare providers with one solution for all their imaging requirements.

### PACS (Large—300K+ Studies)

How do vendor solutions compare?



Key categories

	Culture	Loyalty	Operations
	NA	NA	NA
	A+	A+	A
Product		Relationship	
	A	A	A
			Value

Source: 2020 Best in KLAS: Software & Services report—PACS

# 30

Years of innovation

Approaching

# 2,000

Installations worldwide

# 7x

Best in KLAS award winner

# 800

Employees dedicated to customer success

# SECTRA

Knowledge and passion

"Sectra listens. They frequently touch base. Their product is probably the best that we have seen. Our users are highly satisfied. And Sectra is very easy to work with."

US Director, Oct 2019

"Sectra is really good to work with, and their people all pitch in and help. We get really good support, and Sectra's executive team members are regularly in touch. They aren't just in touch when there is a problem."

VP/Other Executive Dec 2019

"Sectra PACS is very thorough. We have had a great experience with it. It is very easy to use and easy to navigate because it is very intuitive. Sectra also has a great monitoring service."

VP/Other Executive, Nov 2019



## Why Best in KLAS is a part of our corporate culture

We view customer loyalty as one of the key indicators of corporate success and the foundation for long term profitability. Our consistently high customer satisfaction rankings reflect the passion of the entire company, and are the direct result of our roots of working in close cooperation with our research center and hospital partners.

*Torbjörn Kronander, President and CEO of Sectra, comments:*

"When our customers improve their quality of healthcare and become more efficient by using our solution, we have succeeded. Happy users are the ultimate proof of customer satisfaction and it's an honor to be acknowledged for it."

## Best in KLAS definition

2020 Best in KLAS—a recognition of outstanding efforts to help healthcare organizations in their quest to deliver quality patient care. The Best in KLAS designation is awarded only in those software and services market segments that have the broadest operational and clinical impact on healthcare organizations. Each year, KLAS publishes the Best in KLAS report. This report ranks healthcare IT software and services vendors across numerous market segments.