



# CHIME Foundation Certified Healthcare Executive (CFCHE) Exam Blueprint

## I. Healthcare Vision and Strategy

1. Conduct competitive analysis (e.g. SWOT analysis, benchmarking) in the positioning of technology
2. Assess external environment for factors that impact current and future strategy
3. Identify knowledge resources related to industry trends and educate executive team
4. Assess resources, identify innovative opportunities, and assess capability for using technology to achieve organizational strategy
5. Create solutions and plans for the achievement of organizational strategy
6. Understands key regulatory issues affecting healthcare
7. Understands important advances in medical care, including the impact made by technology
8. Provides leadership and is involved in strategic decisions at his/her organization
9. Demonstrates commitment to and participation in work of advocate organizations

## II. Technical Proficiency

10. Drive year-to-year productivity improvements and demonstrate value of technology expenditure
11. Assess, develop, and implement disaster recovery and business continuity strategy and plans
12. Understand the evolution of healthcare technology through application, cost, and infrastructure
13. Understand implications of a data analytics strategy for performance, quality, data collection, analysis and external reporting
14. Knowledge of the mechanics of interoperability and systems integration
15. Understand and has knowledge of cybersecurity and HIPAA compliance
16. Establish mechanisms for service recovery
17. Articulate solutions and educate constituents

## III. Change Management

18. Identify, assess, integrate, and adopt change management, project management, and process improvement methodologies
19. Participate in defining future state processes and roles

20. Facilitate the development of strategies for adoption of change (e.g. training methodologies, optimization)
21. Assists in identifying key leaders to drive implementations
22. Skilled at assessing an organization's level of readiness for change
23. Possesses the vision to guide appropriate change
24. Pilot new technologies for evaluation and achievement of short-term wins

#### IV. Value Commitment

25. Conduct environmental scans for factors that impact healthcare
26. Demonstrates commitment to understanding the unique needs of each health system
27. Understands the technology decision-making process, including governance plans and key stakeholders
28. Understands what it means to provide exceptional service to CIO partners
29. Engage in networking, researching, and evaluating new information
30. Evaluate and demonstrate the effectiveness of new technology

#### V. Hospital and Healthcare Expertise

31. Understand key attributes of and establish service-level agreements
32. Understands staffing, structure, and talent acquisition for a technology organization
33. Knowledge of hospital case mix and revenue sources
34. Understand key differentiators between academic, faith-based, for-profit, and non-profit entities
35. Understanding the impact of Medicare and Medicaid reimbursement models
36. Understanding the impact of clinical workflow and interdepartmental relationships
37. Understanding implications of value-based care and community-based healthcare initiatives
38. Knowledge of department structure, roles and responsibilities within healthcare organizations

#### VI. Relationship Building and Collaboration (CFCHE 18% - 20%)

39. Develop relationships with key stakeholders to build trust and confidence
40. Understands how engineering and their ownership of medical devices could impact technology, security, privacy, etc.
41. Identifies appropriate partners for collaboration
42. Understands how business associates impact risk, handle customer data, and conduct business
43. Develops relationships to build trust and confidence
44. Communicates clearly and transparently
45. Listens effectively to develop customized solutions
46. Actively shares knowledge with his/her own team to strengthen the organization
47. Collaborate with internal and external stakeholders (e.g. vendors) to develop opportunities for mutual success