



CHIME Leadership Academy Sample

Date • Location

**Faculty**

2-3 Faculty

1 Moderator

**Program Agenda**

09:00 – 09:30	Welcome and Introductions
09:30 – 10:00	The Role of HIT in Today’s Provider Environment
10:00 – 10:30	Setting Vision and Strategy in Dynamic Times
10:30 – 10:40	Networking Break
10:40 – 11:20	Making Change Happen
11:20 – 11:30	Networking Break
11:30 – 12:10	Demonstrating IT’s Business Value
12:10 – 01:00	Networking Lunch
01:00 – 01:40	Instilling Customer Service as a Core Value
01:40 – 01:50	Networking Break
01:50 – 02:40	Case Study Exercise ( <i>configured to customer goals</i> )
02:40 – 02:50	Networking Break
02:50 – 03:50	Developing Talent and Effective Teams & Building Networks and Community
03:50 – 04:00	Networking Break
04:00 – 04:20	Faculty Q&A
04:20 – 04:30	Program Summary and Closing Remarks