Faculty
2-3 Faculty
1 Moderator

Program Agenda
09:00 – 09:30  Welcome and Introductions
09:30 – 10:00  The Role of HIT in Today’s Provider Environment
10:00 – 10:30  Setting Vision and Strategy in Dynamic Times
10:30 – 10:40  Networking Break
10:40 – 11:20  Making Change Happen
11:20 – 11:30  Networking Break
11:30 – 12:10  Demonstrating IT’s Business Value
12:10 – 01:00  Networking Lunch
01:00 – 01:40  Instilling Customer Service as a Core Value
01:40 – 01:50  Networking Break
01:50 – 02:40  Case Study Exercise (*configured to customer goals*)
02:40 – 02:50  Networking Break
02:50 – 03:50  Developing Talent and Effective Teams & Building Networks and Community
03:50 – 04:00  Networking Break
04:00 – 04:20  Faculty Q&A
04:20 – 04:30  Program Summary and Closing Remarks